

Virtual Survey:

Easy, Quick & Convenient, from the comfort of your own home



Here is what you can expect:

- After you have scheduled your virtual survey either through our booking link or with one of our call center representatives, you will receive a confirmation email and text message confirming your appointment details.
- On the day and time of your appointment, you will receive a link via text or email, based on your preference. Click on the link and you will be connected with your CMS estimator through your browser via video chat.
- Throughout the virtual appointment, you will flip your camera and walk around your home showing our representative everything you will be moving.
- The rep will have you open drawers and cabinets to get the full scope of your move, this will help us to prepare an accurate moving quote and ensure there are no surprises on moving day.
- It is recommended to have a tape measure with you, your representative may have you measure specific items to be sure they are properly packed and accounted for.

*Should you have any questions or concerns prior to the appointment, please reach out to our appointment team at salescenter@cmscompanies.com or 858-874-2615.