

Non-Allowable Items During Your Move

Time to start packing? As you get ready to move, please look over this list of items that are restricted from your United shipment. You may be surprised to learn what items are and aren't allowed.

We've created this checklist of items we will not move, items that can be included *only* with thorough preparation; and items that you may want to transport yourself.





Prohibited Items

The following items CANNOT be included in your shipment*

BATTERIES, ALKALINE & LEAD-ACID (AUTOMOBILE)

Remove alkaline batteries from products like remotes, radios, toys. Loose batteries, even in original packaging, are also prohibited from your shipment. However, lithium-ion batteries are acceptable to transport with preparation.

HOUSEHOLD CLEANING PRODUCTS

Items containing ammonia or bleach and products that contain harsh chemicals such as oven cleaners.

CORROSIVE CHEMICALS OR POISONS

This includes common household items such as drain cleaners, photography chemicals, chemistry sets, pool chemicals and flea powder.

LAWN AND GARDEN CHEMICALS

This includes pesticides, fertilizer, bug bombs or weed killer.

AEROSOL SPRAY CANS

This includes hairspray, insect repellent and sunscreens, cooking spray and any other can that may contain propane or methane as propellants.

FLAMMABLES AND EXPLOSIVES

This includes matches, lighters, fireworks, road flares, or other similar items.

LIVE ANIMALS OR PLANTS

GAS AND OIL PRODUCTS

Gasoline, kerosene, diesel fuel, Sterno, lighter fluids, lamp oils, paints, varnishes, hand sanitizers with isopropyl alcohol, paint thinner, and "easy-light" type charcoal briquettes. This also includes gasoline cans and other fuel storage containers with even a drop of residual fuel.

COMPRESSED GAS CYLINDERS

These include propane cylinders, fire extinguishers, oxygen tanks and carbon dioxide. For scuba tanks, please see the next section. Carbonation cartridges for sparkling water and drink machines are also prohibited.

WAX CANDLES

In particular, this includes candles made of highly flammable paraffin wax.

ILLEGAL ITEMS OR SUBSTANCES

Items prohibited under applicable federal and/or state laws related to transportation of substances. This includes, but is not limited to, medications classified as narcotics and drug paraphernalia, and substances that are legal at the state level but are illegal at the federal level.

AMMUNITION

This includes gunpowder for reloading purposes.

OTHER ITEMS MAY BE PROHIBITED AT UNITED'S DISCRETION

* See United's tariff for additional information



Restricted Items

You may choose to include these items in your shipment*

BATTERIES POWERING PERSONAL MOBILITY DEVICES

Wheelchairs or scooters. Gel-filled (aka marine batteries) may be included but only after cables are detached and terminals covered to prevent sparking.

CORDLESS POWER TOOLS

Items powered by removeable lithium-ion batteries may be included so long as the batteries are removed and terminals covered to prevent sparking. Batteries must be transported separately (see previous page) to prevent current flowing through devices during transport.

SCUBA TANKS

These may be accepted but only if empty (uncharged) of compressed gases.

FIREARMS

Firearms may be included in household goods shipments but must be unloaded, then declared and documented with make, model, serial number and gauge if applicable.

We cannot transport ammunition. Please see the preceding section.

CLEAN GASOLINE CANS & OTHER FUEL STORAGE

It is highly recommended not to transport gas cans or other fuel storage devices unless necessary. They can be taken only if empty and completely clean **with no odor present.**

ALCOHOLIC BEVERAGES

Alcoholic beverages may be transported only in containers that may be sealed against spilling. The taste of distilled spirits, beer and wine may be adversely affected if transported in temperatures typical of container & van transportation. Please consider requesting climate control. Note some destination states may require the reporting and paying of duties on alcoholic beverages imported for personal use.

SEASONAL CONSIDERATIONS

Research the average high and low temperatures during the season your possessions will be transported. You may wish to exclude any items that could be adversely affected by humidity, heat or cold.

* Items on this page may be included only after thorough preparation and prior written notice to your move coordinator.

Please be aware that you include these items at your own risk. Claims for loss or damage resulting from shipping these items, even if prepared properly, may be denied.



Not Recommended

We recommend transporting these items yourself or discussing options with your agent.

SENTIMENTAL ITEMS

Think about your personal treasures. While the carrier will reimburse you according to the valuation provision you have selected, this may not be enough to replace an item with unique or sentimental value to you that cannot be replaced if lost or damaged. Examples include:

Wedding and other photo albums
Jewelry and precious metals
Heirlooms
Children's artwork

PERSONAL ITEMS

We recommend setting aside personal items in preparation for your move that may be needed during travel or that you may want to keep close at hand:

Passports
Official IDs
Prescription medicines
House and car keys
Mobile phones
Laptops
Title documents

Professional files

Checkbooks
Credit cards
Financial records
Insurance policies
School records
Eyeglasses or contacts
Personal records

UNCOMMON ITEMS & PROFESSIONAL EQUIPMENT

If you have items you desire to transport that are not commonly found in households, please contact your agent to arrange special handling. This includes but is not limited to:

Scientific freezers
Industrial machinery
Combined home and business office moves
Items and records relating to businesses run out of homes (beyond the 'work-from-home' office)

ITEMS YOU'LL NEED RIGHT AWAY

Laboratories

To save yourself the trouble of digging through boxes to find items you will want immediately, we recommend putting together a box of essentials that should travel with you. Click here to learn more about the First Night Box.

Small electronics and chargers
Bed linens and towels
Toothbrushes, shampoo and toilet paper
Medications
Household cleaning products
Paper towels and trash bags
Small hand tools